

#### Monthly Specification Update

Intel® Server Board S5520UR
Intel® Server System SR1600UR
Intel® Server System SR1625UR
Intel® Server System SR2600UR
Intel® Server System SR2625UR
Intel® Server System SR2612UR

Intel Order Number E69054-001

Aug 2011

**Enterprise Platforms and Services Marketing** 

#### Revision History

Date	Modifications	
April 2009	Initial release.	
June 2009	Added Erratum 27. Updated Errata 10, 16, and 19.	
July 2009	Added Erratum 28,29	
Aug 2009	Added Erratum 30, 31	
Sep 2009	Added Erratum 32, 33	
Oct 2009	Added Erratum 34, 35	
Nov 2009	No update	
Dec 2009	Added Erratum 36	
Jan 2010	No update	
Feb 2010	Added Erratum 37	
March 2010	No update	
April 2010	No update	
May 2010	No update	
Jun 2010	Added Erratum 38	
July 2010	No update	
Aug 2010	No update	
Sep 2010	No update	
Oct 2010	Added Erratum 39	
Nov 2010	No update	
Dec 2010	Updated Erratum 34, Added Erratum 40 and 41	
Jan 2011	Updated Erratum 39 and 41, Added Erratum 42	
Feb 2011	No update	
March 2011	Updated Erratum 42,Added Erratum 43	
April 2011	Updated Erratum 34	
May 2011	No update	
Jun 2011	No update	
July 2011	No update	
Aug 2011	Added Erratum 44	

#### Disclaimers

The Intel Products Specified may contain design defects or errors known as errata that may cause the products to deviate from the published specifications. Current characterized errata are documented in this Specification Update.

Information in this document is provided in connection with Intel products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose, merchantability, or infringement of any patent, copyright or other intellectual property right. Intel products are not intended for use in medical, life saving, or life sustaining applications. Intel may make changes to specifications and product descriptions at any time, without notice.

Contact your local Intel sales office or your distributor to obtain the latest specifications and before placing your product order.

Intel, Itanium, Pentium, and Xeon are trademarks or registered trademarks of Intel Corporation.

\*Other brands and names may be claimed as the property of others.

Copyright © Intel Corporation 2011.

#### Contents

Preface1			
Summary T	ables of Changes	2	
Errata		4	
1. hardware	System will hang while accessing RAID BIOS setup screen with RAID Midplane i mode installed		
2. height slo	Mixed PCI Express* (PCIe*) devices installed on the ASR26XXFHLPR riser full-ts 1 and 2 may cause a system hang		
3. conjunctio	Cannot boot to SATA CD-ROM device with SATA SW RAID enabled in on with a 1064e backplane installed	4	
4. informatio	Changing console redirection settings in BIOS setup may result in loss of in the Boot Manager page of BIOS setup	5	
5. drive	BIOS recovery is not available using the on-board USB DVD/CD-ROM optical 5		
6.	System may hang during POST if console redirection is set to 9600 Baud	6	
7. Over LAN	POST messages do not correctly display when using console redirection or Seria (SOL)		
8. installatior	False NMI being reported with certain versions of Linux operating system	6	
9. EM64T	Errors are reported during the installation of SuSE* Linux Enterprise Server 10 7		
10.	Hyper-Threading cannot be disabled in the BIOS setup	7	
11. Linux Ente	A critical interrupt is logged in the System Event Log (SEL) when installing SuSE erprise Server 10 32-bit		
12.	Wake on LAN (WOL) does not work on 1 GB I/O modules	8	
13. compatibil	The operating system may take more than four hours to install in SATA lity mode	8	
14.	Serial Console mode may display extra text or intermingled text	8	
15.	The PXE boot option is missing in the BIOS Setup	9	
16.	Fans may boost temporarily when BMC is under load	9	
17.	Extra events may be seen in the SEL during system reset	10	
18.	BIOS setup may report an incorrect firmware version	10	
19. AHCI mod	Hard drive status LED for blank drive slots may blink amber when system is in	10	
20. when usin	Yellow Bang may be seen in Microsoft Windows Server 2008* Device manager as ASR26XXFHLPR Riser	11	

21.	Firmware will detect a missing server board battery as present and good11
22. I/O Modu	Server Board cannot detect a 10 Gb I/O Module or a Quad Data Rate InfiniBand* le without a PCI Riser installed11
23.	Cannot update DVD Drive Firmware when Six DIMMs are installed12
24. when usi	Closed Loop Thermal Throttling (CLTT) is not automatically detected and set ng unbuffered memory (UDIMMs)12
25. cause co	Failed power supply fans in Intel <sup>®</sup> Server System SR2600UR/SR2625UR may ntinuous reboots12
26. Windows	Intel® Deployment Assistant (IDA) cannot be used to perform unattended Microsoft * OS installs13
27. Revision	Excessive Time to Enter or Exit EFI Shell When AHCI is Enabled in BIOS R003713
28.	Fans may boost when Processor Therm Crtl % sensor is read repeatedly14
29. Console	Serial Over LAN (SOL) Will not Automatically Enable Console Redirection When Redirection Is Disabled In BIOS Setup14
30.	Boot Order May Change After Entering RAID Setup14
31.	LCP may not able to display correct reading of some negative temperature values15
32.	SR2612UR Hard Disk Status LED is illuminated always15
33. is not ins	A "USB to IDE/SATA" device appears in BIOS and OS when a SATA optical drive talled in a SR1625UR, SR2600UR, or SR2625UR system
34. Windows	High CPU utilization may occur when installing or running Windows 2008 R2/7 with default NIC driver16
35.	Clearing BIOS CMOS in BIOS Revision R0042 May Return an Invalid Date16
36.	SLES11 kernel may halt during installation with default BIOS setting17
37. memory	Intel(R) Active System Console (IASC) 3.5.1 and 3.5.2 may fail to detect status of voltage sensors17
38.	Inaccurate HSC FW revision displayed in BIOS Setup Page18
39. Windows	Lower network performance may be observed when Hyper-V role is added in Server 2008 R2 with more than 32G memory19
40. card insta	System with BIOS Revision R0054 may hang when Adaptec* 5405 or 5805 RAID alled19
41.	System may go to EFI first instead of Hardware RAID configuration setup page. 19
42. Intel(R) V	System will generate a beep sound of 1-5-4-2 warning when the setting for the /T-D or HT technology in BIOS is changed
43. under UE	System will get blue screen on display during the installation of Windows 2008 R2 FI mode
44.	User will read wrong Processor frequency in BIOS R005820
Document	ation Changes21

Proper Heatsink Installation and Removal Instructions are missing from Service
 Guide 21

#### **Preface**

This document communicates product Errata and Documentation Changes and Corrections for the following Intel Server Products:

- Intel<sup>®</sup> Server Board S5520UR
- Intel<sup>®</sup> Server System SR1600UR
- Intel<sup>®</sup> Server System SR1625UR
- Intel® Server System SR2600UR
- Intel<sup>®</sup> Server System SR2625UR

For specification updates concerning the Intel<sup>®</sup> Xeon<sup>®</sup> Processor 5500 Series processors, refer to the *Intel<sup>®</sup> Xeon<sup>®</sup> Processor 5500 Series Specification Update*. Items contained in the *Intel<sup>®</sup> Xeon<sup>®</sup> Processor 5500 Series Specification Update* that either do not apply to the Monthly Specification Update or have been worked around are noted in this document. Otherwise, it should be assumed that any processor errata for a given stepping are applicable to the Printed Board Assembly (PBA) revisions(s) associated with that stepping.

The following defines items communicated in this document.

**Specification Changes** are modifications to the current published specifications for a given product. These include typos, errors, or omissions. Specified changes will be incorporated in the next release of the document.

**Specification Clarifications** describe a supported feature or function in greater detail or further highlight their impact to a complex design requirement. These clarifications will be incorporated in the next release of the document.

**Errata** are design defects or deviations from current published specifications for a given product. Published errata may or may not be corrected.

 Hardware and software designed to be used with any given processor stepping must assume that all errata documented for that processor stepping are present on all devices.

#### Summary Tables of Changes

The following tables provide an overview of known errata and known document changes that apply to the specified Intel Server Products. The tables use the following notations:

**Doc** Intel intends to update the appropriate documentation in a future revision.

**Fix** Intel intends to correct this erratum.

**Fixed** This erratum has been corrected.

**NoFix** There are no plans to correct this erratum.

**Shaded** This item is new or has been modified from the previous specification update.

**Table 1. Errata Summary** 

No.	Plans	Description of Errata		
1	Fixed	System will hang while accessing RAID BIOS setup screen with RAID Midplane in hardware mode installed		
2	Fix	Mixed PCI Express* (PCIe*) devices installed on the ASR26XXFHLPR riser full-height slots 1 and 2 may cause a system hang		
3	Fixed	Cannot boot to SATA CD-ROM device with a SATA SW RAID enabled in conjunction with a 1064e backplane installed		
4	Fixed	Changing console redirection setting in BIOS setup may result in loss of information in the Boot Manager page of BIOS setup		
5	Fixed	BIOS recovery is not available using the on-board USB DVD/CD-ROM optical drive		
6	Fixed	System may hang during POST if console redirection is set to 9600 baud		
7	Fixed	POST messages do not correctly display when using console redirection over Serial Over LAN (SOL)		
8	Fixed	False NMI being reported with certain versions of Linux operating system installations		
9	Fix	Errors are reported during the installation of SuSE* Linux Enterprise Server 10 EM64T		
10	Fixed	Hyper-Threading cannot be disabled in the BIOS setup		
11	No Fix	A critical interrupt is logged in the System Event Log (SEL) when installing SuSE* Linux Enterprise Server 10 32-bit		
12	No Fix	Wake on LAN (WOL) does not work on 1GB I/O Modules		
13	Fixed	The operating system may take more than four hours to install in SATA compatability mode		
14	Fix	Serial Console mode may display extra text or intermingled text		
15	Fix	The PXE boot option is missing in BIOS setup		
16	Fixed	Fans may boost temporarily when the BMC is under load		
17	Fix	Extra events may be seen in the SEL during system reset		
18	Fixed	BIOS setup may report an incorrect firmware version		
19	Fixed	Hard Drive status LED for blank drive slots may blink amber when system is in AHCI mode		
20	Fixed	Yellow Bang may be seen in Microsoft Windows Server 2008* Device manager when using ASR26XXFHLPR riser		
21	No Fix	Firmware will detect a missing server board battery as present and good		
22	Fix	Server board cannot detect a 10Gb or QDR IB I/O Module without a PCI Riser installed		

23	Fixed	Cannot Update DVD Drive Firmware when Six DIMMs are installed		
24	Fix	Closed Loop Thermal Throttling (CLTT) is not automatically detected and set when using unbuffered memory (UDIMMs)		
25	Fixed	Failed power supply fans in Intel <sup>®</sup> Server System SR2600UR/SR2625UR may cause continuous reboots		
26	Fix	Intel® Deployment Assistant cannot be used to perform unattended Microsoft Windows* OS installs		
27	Fix	Excessive Time to Enter or Exit EFI Shell When AHCI is Enabled in BIOS Revision R0037		
28	Fixed	Fans may boost when Processor Therm Crtl % sensor is read repeatedly.		
29	Fix	Serial Over LAN (SOL) Will not Automatically Enable Console Redirection When Console Redirection Is Disabled In BIOS Setup		
30	No Fix	Boot Order May Change After Entering RAID Setup		
31	Fix	LCP may not able to display correct reading of some negative temperature values		
32	Fix	SR2612UR Hard Disk Status LED is illuminated always		
33	Fix	A "USB to IDE/SATA" device appears in BIOS and OS when a SATA optical drive is not installed in a SR1625UR, SR2600UR, or SR2625UR system.		
34	Fixed	High CPU utilization may occur when installing or running Windows 2008 R2 with default NIC driver		
35	Fix	Clearing BIOS CMOS in BIOS Revision R0042 May Return an Invalid Date		
36	No Fix	SLES11 kernel may halt during installation with default BIOS setting		
37	Fixed	Intel(R) Active System Console (IASC) 3.5.1 and 3.5.2 may fail to detect status of memory voltage sensors		
38	Fixed	Inaccurate HSC FW revision displayed in BIOS Setup Page		
39	Fixed	Lower than expected network performance may be observed when Hyper-V role is added in Windows*2008 R2		
40	Fix	System with BIOS Revision R0054 may hang when Adaptec* 5405 or 5805 RAID card installed.		
41	No Fix	System may go to EFI first instead of Hardware RAID configuration setup page.		
42	Fixed	System will generate a beep sound of 1-5-4-2 warning when the setting for the Intel(R) VT-D or HT technology in BIOS is changed		
43	Fixed	System will get blue screen on display during the installation of Windows 2008 R2 under UEFI mode		
44	Fixed	User will read wrong Processor frequency in BIOS R0058		

**Table 2. Documentation Changes** 

No.	Plans	Document Name	Description of Documentation Change
1			

The following sections provide in-depth descriptions of each erratum / documentation change indicated in the tables above. The errata and documentation change numbers referenced in the following sections correspond to the numbers in the tables above.

#### **Errata**

#### System will hang while accessing RAID BIOS setup screen with RAID Midplane in hardware mode installed

Problem On a system with the RAID midplane installed and with the I-button attached,

the system will hang trying to enter the RAID BIOS menu (CTL+G).

Implication A user will not be able to configure RAID settings for a hardware RAID

configuration with the I-button installed on the RAID midplane.

Status This issue was resolved in BIOS revision R0033.

Workaround None

Tracker 189511

### 2. Mixed PCI Express\* (PCIe\*) devices installed on the ASR26XXFHLPR riser full-height slots 1 and 2 may cause a system hang

Problem Adding mixed PCIe\* devices (that is, NIC and RAID) in full-height slots 1 and 2

or the two low-profile slots of the ASR26XXFHLPR riser may result in a system hang while scanning for devices. This problem has only been seen with a few

select pairings of cards.

Implication Users may not be able to mix PCIe\* devices in full-height slots 1 and 2 or the

two low-profile slots of the ASR26XXFHLPR riser.

Status This issue may be resolved in a future BIOS revision.

Workaround Place similar cards in slots 1 and 2 of the riser.

Tracker 189508

# 3. Cannot boot to SATA CD-ROM device with SATA SW RAID enabled in conjunction with a 1064e backplane installed

Problem If a 1064e midplane is installed in the system and SATA SW RAID is enabled

in the BIOS setup, the system hangs when accessing a SATA CD-ROM

device.

Implication Enabling SATA SW RAID with a 1064e backplane installed is not a supported

configuration and will result in a system hang if trying to boot from a SATA CD-

ROM device.

Status This issue was resolved in BIOS revision R0033.

Workaround Disable SW RAID in the BIOS setup.

Tracker 189505

### 4. Changing console redirection settings in BIOS setup may result in loss of information in the Boot Manager page of BIOS setup

Problem When the console redirection settings are changed and saved, a reboot into

the BIOS setup may result in no information being displayed in the boot

manager page when the Boot Manager page is accessed.

Implication The user in this case will not have the option of booting to an alternate device

from the Boot Manager page in the BIOS setup.

Status This issue was resolved in BIOS revision R0033.

Workaround None.

Tracker 189458

### 5. BIOS recovery is not available using the on-board USB DVD/CD-ROM optical drive

Problem The system will hang when trying to recover the BIOS (using the BIOS

recovery procedures outlined in the product *Technical Product Specification*)

using the on-board USB DVD/CD-ROM optical drive.

Implication Users will not be able to utilize the BIOS recovery procedure via the on-board

USB/CD-ROM drive.

Status This issue was resolved in BIOS revision R0033 and later.

Workaround Use an external DVD/CD-ROM optical drive or another USB removable device.

Tracker 189399

#### 6. System may hang during POST if console redirection is set to 9600 Baud

Problem With an LSISAS1068E RAID card installed in the system and with quiet boot

enabled in the BIOS setup, the system may hang during POST if the console

redirection is set to 9600 Baud.

Implication Users with the above configuration of their system may experience system

hangs during POST.

Status This issue was resolved in BIOS revision R0033 and BMC revision 34.

Workaround Disable quiet boot mode in the BIOS setup.

Tracker 189352

# 7. POST messages do not correctly display when using console redirection or Serial Over LAN (SOL)

Problem If using console redirection or SOL and observing the boot process, users may

see missing lines or incomplete information during POST.

Implication Users may not be able to fully identify messages being displayed during POST

when utilizing SOL or console redirection.

Status This issue was resolved in BIOS revision R0033 and BMC revision 34 and

later.

Workaround None.

Tracker 189253

### 8. False NMI being reported with certain versions of Linux operating system installations

Problem During installation of some Linux releases, Linux may report the following error:

Uhhuh. NMI received for unknown reason 20.

Dazed and confused, but trying to continue Do you have a strange

power saving mode enabled?

Uhhuh. NMI received for unknown reason 30.

Dazed and confused, but trying to continue Do you have a strange

power saving mode enabled?

Implication Users observing this error may not be able to successfully complete the

operating system installation.

Status This issue was resolved in BIOS revision R0033.

Workaround None.

Tracker 189210

### 9. Errors are reported during the installation of SuSE\* Linux Enterprise Server 10 EM64T

Problem When installing SuSE\* Linux Enterprise Server 10 EM64T with Advanced Error

Reporting (AER) capabilites enabled, an AER error is logged in the operating

system event log.

Implication AER uses an optional ACPI requirement, -OCS, that is not available in the

S5500 BIOS revisions. There is no functional impact.

Status This issue may be fixed in a future BIOS revision.

Workaround None.

Tracker 35285

#### 10. Hyper-Threading cannot be disabled in the BIOS setup

Problem In the Advanced > Processor menu of the BIOS Setup, setting the Hyper-

Threading option to disabled initially indicates that the option is disabled.

However, when the user re-enters the BIOS Setup, this option will be enabled.

Implication Users that desire to disable Hyper Threading will not be able to do so.

Status This issue is Fixed in BIOS 36 and later.

Workaround None.

Tracker 36104, 36129

### 11. A critical interrupt is logged in the System Event Log (SEL) when installing SuSE\* Linux Enterprise Server 10 32-bit

Problem A critical interrupt, PCIe\* Fat Sensor –[severity] event: Critical Interrupt, is

logged during the installation of SuSE Linux Enterprise Server 10 32-bit.

Implication The user will see a PCIe\* crtical event logged. There is no functional impact.

Status No Fix.

Workaround Add "noisappp" to the command-line option to prevent scanning of ISA plug

and play devices.

Tracker 36051, 189688

#### 12. Wake on LAN (WOL) does not work on 1 GB I/O modules

Problem When a 1 GB dual- or quad-port I/O module is installed, the system will not be

able to wake up from the S1 sleep state using the Wake on LAN (WOL)

feature.

Implication Users will not be able to utilize WOL with 1 GB dual- or quad-port I/O modules.

Status No Fix.

Workaround None.

Tracker 35890

# 13. The operating system may take more than four hours to install in SATA compatibility mode

Problem When the SATA Mode option in the Mass Storage Controller Configuration

screen of the BIOS setup (accessed using Advanced > Mass Storage Controller Configuration) is set to Compatibility mode, Red Hat\* Enterprise

Linux 5.x may take in excess of four hours to install.

Implication When the SATA Mode is configured as Compatibility mode, users may

experience an extended installation time when installing Red Hat\* Enterprise

Linux 5.x.

Status This issue was fixed in BIOS 33 and BMC 34.

Workaround None.

Tracker 198644

#### 14. Serial Console mode may display extra text or intermingled text

Problem When operating in the serial console mode, the user may notice one of the

following two conditions during POST:

 The user may see the numeral 10 displayed at the top right corner of the screen OR

 The RAID controller information may be intermingled with the platform information displayed by BIOS.

Implication There is no functional impact associated with this erratum.

Status This may be fixed in a future BIOS revision.

Workaround None.

Tracker 189551

#### 15. The PXE boot option is missing in the BIOS Setup

Problem If a user disables the primary (onboard) video in the BIOS Setup, the PXE boot

option will disapear from the BIOS Boot Manager.

Implication Users that desire to utilize the PXE boot option must leave the primary

(onboard) video enabled.

Status This issue may be fixed in a future BIOS revision.

Workaround None.

Tracker 35253

#### 16. Fans may boost temporarily when BMC is under load

Problem The system fans may boost when the BMC is operating under a heavy load.

This can include large sequential BMC tasks such as viewing the system event log, configuring the BMC or resetting the system. The fans return to normal

automatically after the BMC operations complete.

Implication The systems fans will run at a higher state temporarily, thereby increasing

acoustics.

Status This issue is fixed in BMC 36 and later.

Workaround None.

Tracker 189578, 189317

#### 17. Extra events may be seen in the SEL during system reset

Problem The BMC may log periodic, spurious SEL events during a system reset. These

events may appear as fan errors or duplicate instances of normal events. The spurious fan readings will only happen during reset and are not an indication of an actual fan failure. Fan failure events that occur during a reboot should be

ignored.

Implication The SEL log may indicate fan errors or duplicate instances of normal events

intermittently.

Status This issue may be fixed in a future BMC release.

Workaround None

Tracker 35068, 189715, 33970

#### 18. BIOS setup may report an incorrect firmware version

Problem The BIOS setup screens that display the SDR and ME firmware versions may

report incorrect versions. The version displayed may be of the previously

installed version.

Implication After firmware update, the BIOS screens may not show the correct version until

the system is AC cycled.

Status This issue may be fixed in a future BMC release.

Workaround None.

Tracker 189678, 189455

### 19. Hard drive status LED for blank drive slots may blink amber when system is in AHCI mode

Problem The hard drive status LEDs for empty drive slots may blink amber when the

system is operating in AHCI mode.

Implication The hard drive status LED may indicate a false status for an unpopulated drive

slot.

Status This issue is fixed in BIOS37 and BMC 38 and later.

Workaround None.

Tracker 189569

### 20. Yellow Bang may be seen in Microsoft Windows Server 2008\* Device manager when using ASR26XXFHLPR Riser

Problem A yellow bang may be seen in the device manager when using the 5-slot PCI

Express\* riser.

Implication There is no functional impact. Windows will report that a driver is missing.

Status This issue is fixed in BIOS 34 and later.

Workaround None.

Tracker 189782

# 21. Firmware will detect a missing server board battery as present and good

Problem The firmware will detect a server board battery as present and good even

when it is missing.

Implication A missing battery will not be reported. If a battery is present, it will still accuratly

report the health of the battery. Problem is only seen when the battery is

missing.

Status This issue will not be fixed.

Workaround None.

Tracker None.

#### 22. Server Board cannot detect a 10 Gb I/O Module or a Quad Data Rate InfiniBand\* I/O Module without a PCI Riser installed

Problem When the riser is removed from the server board, the PCI Express\* lane

settings prevent a x8 PCI Express\* I/O Module (10 GbE or QDR IB) from being

detected.

Implication Problem is only seen with the x8 PCI Express\* I/O Modules and only when a

riser is removed. This problem does not affect the other I/O Modules.

Status This issue may be fixed in a future revision of the server board

Workaround Make sure that a riser is installed when using the 10 GbE or Quad Data Rate

InfiniBand\* I/O Modules.

Tracker 189546

#### 23. Cannot update DVD Drive Firmware when Six DIMMs are installed

Problem When all memory channels are populated and active, the Firmware update for

the SATA DVD drive fails.

Implication System must not have six or more DIMMs installed if updating the DVD Drive

firmware.

Status This issue may be fixed in a future BIOS revision.

Workaround None.

Tracker 189662

### 24. Closed Loop Thermal Throttling (CLTT) is not automatically detected and set when using unbuffered memory (UDIMMs)

Problem When using UDIMMs, CLTT will not automatically be selected if using the

"Auto" feature on the System Acoustics and Performance page of the BIOS

setup

Users must ensure that the Serial Presence Detect (SPD) on *ALL* installed DIMMs supports CLTT. If the user is unsure if *ALL* installed DIMMs support CLTT, then the user should maintain the system in Open Loop Thermal

Throttling (OLTT).

Implication If users elect to utilize UDIMMs in their system, they must manually enable

CLTT in the BIOS setup. If the setting is left on "Auto" with UDIMMs installed,

the setting will revert to OLTT.

Status This issue may be fixed in a future BIOS revision.

Workaround None.

Tracker None

# 25. Failed power supply fans in Intel® Server System SR2600UR/SR2625UR may cause continuous reboots

Problem If a power supply fan fails in Intel® Server System SR2600UR and Intel® Server

System SR2625UR, the system may enter a continuous reboot cycle. If

redundant supplies are populated, the system will only reboot if fans in both

power supplies fail simultaneously.

Implication If a power supply fan fails, the system may enter a reboot cycle. This problem

will only occur in instances where a shutdown is expected. The system will

reboot rather than shutting down.

Status This issue may be fixed in a future version of the power supply.

Workaround None

Tracker 189641

### 26. Intel® Deployment Assistant (IDA) cannot be used to perform unattended Microsoft Windows\* OS installs

Problem The OCD.XML file included on the Resource CD is incorrect and prevents IDA

from properly installing RAID drivers when preparing for an unattended

installation.

Implication IDA cannot be used to prepare unattended installations of Microsoft Windows\*

Operating Systems.

Status This issue may be fixed in a future revision of the Resource CD.

Workaround None

Tracker 189580

### 27. Excessive Time to Enter or Exit EFI Shell When AHCI is Enabled in BIOS Revision R0037

Problem If AHCI is enabled in BIOS setup, it will take the user approximately 3 or more

minutes to enter the EFI shell from BIOS Setup and approximatley 3 or more

minutes to exit the EFI shell.

Implication Users should expect long delays when entering the EFI shell from BIOS setup

if AHCI is also enabled.

Status This issue may be fixed in a future BIOS revision.

Workaround None.

Tracker 189857

### 28. Fans may boost when Processor Therm Crtl % sensor is read repeatedly.

Problem The system fans may boost when the processor Therm Crtl % sensor (Sensor

#64 & #65) is read at a high frequency, such as several times a second. The Therm Ctrl % sensors will read as unavailable for subsequent sensor readings

until a system reset is performed.

Implication The systems fans will run at a higher state temporarily, increasing acoustics,

and processor temperature readings will be unavailable.

Status This issue is fixed in BMC 42.

Workaround None

### 29. Serial Over LAN (SOL) Will not Automatically Enable Console Redirection When Console Redirection Is Disabled In BIOS Setup

Problem If console redirection is disabled in BIOS setup SOL will no longer

automatically detect this condition and then enable console redirection.

Implication Console redirection must be enabled in BIOS setup prior to utilizing

SOL. Furthermore, the IPMI command SetSystemBootOption to enable

console redirection is not supported.

Status This issue may be fixed in a future BIOS revision or with the optional IPMI

command support.

Workaround None.

#### 30. Boot Order May Change After Entering RAID Setup

Problem: Boot Order May Change After Entering RAID Setup

Implication: The boot order may be changed after entering RAID configuration ROM

(Ctrl+G). The boot order will not be affected if the RAID configuration ROM

(Ctrl+G) is not entered.

Status: This issue will not be fixed.

Workaround: None. Users must enter BIOS setup and set/confirm the required boot order

after entering the RAID configuration."

#### LCP may not able to display correct reading of some negative 31. temperature values

Problem: LCP may display wrong reading of some negative temperature values

Implication: LCP reading is not consistence with Intel® RMM3 and Intel® management

software.

Status: Intel will fix this issue in a future LCP FW release

Workaround: None.

Tracker: 189969

#### 32. SR2612UR Hard Disk Status LED is illuminated always

Problem: After system boot up, the Disk Status LEDs of all empty slots are illuminated,

same as the slots with drive installed.

Implication: The issue is only applying to SR2612UR system and exist whatever RAID

technology is used. In this case, the user will not be able to identify the empty

disk slots when system is running.

This issue is root caused to current SAS Midplane behavior, and Intel will fix this Status:

issue in a future firmware release of SAS Midplane.

Workaround: None.

#### A "USB to IDE/SATA" device appears in BIOS and OS when a SATA 33. optical drive is not installed in a SR1625UR, SR2600UR, or SR2625UR system.

Problem: When there is no Slimline Optical Drive installed in the system, a "USB to

> IDE/SATA" device appears in the BIOS boot order as a USB device. This device also appears in the OS (ex. Windows Device Manager). This device is used by the system to connect a SATA drive to a USB port on the baseboard.

Implication: This device will show up in the BIOS boot order, but not booted to. It can be

> moved to the bottom or the order to prevent the system from attempting to boot from it. The device is also reported to the OS. It will show up in Windows Device Manager and Windows Disk Management but no actions can be

performed. This issue is only apparent in systems operated without an Optical

Drive installed.

Status: Intel may fix this issue in a future BIOS release Workaround: This device can be moved to the bottom of the boot order so that it doesn't

impede the expected boot process. There is no workaround to prevent the

device from being reported to the OS.

Tracker: 189789

#### 34. High CPU utilization may occur when installing or running Windows 2008 R2/ Windows 7 with default NIC driver

Problem: There has been high CPU load observed when installing or running

Windows2008 R2/Windows 7 with default NIC (Network Interface Card) driver.

Implication: When the ports are not electrically "linked" and the embedded driver is loaded

the DPC (Deferred Procedure Calls) rate steadily increases until the system

slows to the point where it is essentially unusable.

Status: This issue was fixed in BIOS R0054. Before Operation System installation.

Change the BIOS setting Pcie AER support under Advanced -> PCI

configuration from "Enable" to "Disable".

Workaround: Make sure the ports are connected to a network, switch or simply back-to-

back. This need to be done at least prior to the driver loading because once the port is malfunctioning it cannot be recovered by connecting the ports. Updating to the latest posted driver resolves the problem. The latest

NIC driver 16.0 can be obtained at below webpage.

http://downloadcenter.intel.com/Detail Desc.aspx?agr=Y&DwnldID=18388

#### 35. Clearing BIOS CMOS in BIOS Revision R0042 May Return an Invalid Date

Problem: If the user clears the BIOS CMOS settings via jumper or using the Sysconfig

/bldfs switch, the date in BIOS setup may be corrupted and read 09XX.

Implication: An invalid date stamp, 09XX, may be displayed in BIOS setup after clearing

BIOS CMOS settings using the jumper or the Syscfg utility resulting in the user

having to perform an extra reboot of the system to recover the date in the

proper format.

Status: This issue may be fixed in a future BIOS revision.

Workaround: An additional reboot will reset the date format in BIOS setup. However, the

user will have to set the date and time to the current local settings.

### 36. SLES11 kernel may halt during installation with default BIOS setting

Problem Customer may find SLES11 kernel halts during installation with default BIOS

setting.

Implication When boots to SLES installation media, after clicking "installation" at the

prompt, screen will go black and freeze until USB keyboard "enter" key is

pressed.

Status This issue is caused by a kernel bug.

Workaround Customer can press "enter" key after screen freezes to continue with the

installation.

### 37. Intel(R) Active System Console (IASC) 3.5.1 and 3.5.2 may fail to detect status of memory voltage sensors

Problem

Intel® Active System Console (IASC) v3.5.1 and v3.5.2 is used to monitor hardware status on Intel server system.

Intel® Server Board S5520UR start to support low voltage memory DIMM, so current FRUSDR has contained four memory voltage sensors "BB+1.5v P1DDR3", "BB+1.5v P2DDR3", "BB+1.35v P1DDR3" and "BB+1.35v P2DDR3", When system has 1.5v memory or 1.35v memory, only corresponding memory voltage sensors will be enabled, the other type memory voltage sensors will be disabled.

IASC cannot judge the status of memory voltage sensors which have been disabled, and still try to detect those sensors reading. Because sensor reading is "0", lower than its threshold, so IASC shows those sensors status as critical warning.

Below is screen shoot of this failure



Implication IASC fails to judge the status of disabled sensors and still considers those

sensors to server health algorithm.

Status This issue will be fixed on next IASC release.

Workaround None.

#### 38. Inaccurate HSC FW revision displayed in BIOS Setup Page.

Problem With baseboard BIOS version R0050 and BMC version 53, the HSC FW

revision may be inaccurately shown as 123.415 instead of 0.00 if there is no backplane connected to the board or system. HSC FW revision is located at the BIOS setup Server Information page (Server Management – Sever

Information – HSC Firmware Revision).

Implication There is no functional impact associated with this erratum.

Status This erratum will be fixed in a future BIOS release.

Workaround None.

### 39. Lower network performance may be observed when Hyper-V role is added in Windows Server 2008 R2 with more than 32G memory.

Problem On a dual Intel® Xeon® 5600 series processor configuration with more than

32GB memory installed, user may notice network performance drop in

Windows Server 2008 R2 when Hyper-V role is added.

Implication User may see lower than expected network performance under windows

Server 2008 R2.

Status This issue was fixed on BIOS 55. Change the setting in BIOS setup Advanced

-> PCI -> Maximize/minimum Memory below 4G to Min.

Workaround None

#### 40. System with BIOS Revision R0054 may hang when Adaptec\* 5405 or 5805 RAID card installed.

Problem On a system with the Adaptec\* 5405 or 5805 RAID card installed, the system

may hang during POST.

Implication User may experience system hangs during POST with above system

configuration.

Status This issue may be fixed in a future BIOS revision.

Workaround Use BIOS revision R0050.

### 41. System may go to EFI first instead of Hardware RAID configuration setup page.

Problem System may go to EFI first instead of Hardware RAID configuration setup page

when using Hardware Raid and setting EFI as the first boot device

Implication There is no functional impact associated with this erratum.

Status Will not Fix.

Workaround 1, Change EFI booting order instead of first boot device.

2, Type "EXIT" in Internal EFI shell, then users can enter Raid configuration

setup page.

# 42. System will generate a beep sound of 1-5-4-2 warning when the setting for the Intel(R) VT-D or HT technology in BIOS is changed

Problem System generates a beep sound of 1-5-4-2 warning when the setting of

Intel(R) VT-D or HT technology in BIOS is changed

Implication There is no functional impact associated with this erratum.

Status This issue is fixed in BIOS 57.

Workaround None.

### 43. System will get blue screen on display during the installation of Windows 2008 R2 under UEFI mode.

Problem When installing Windows 2008 R2 under UEFI mode, system will fail with

BSOD (blue screen on display).

Implication User will not be able to install windows 2008 R2 under UEFI mode. The BSOD

happens at the page "Installing Windows".

Status This issue is fixed in BIOS 57.

Workaround None.

#### 44. User will read wrong Processor frequency in BIOS R0058.

Problem When using BIOS R0058, user will read wrong Processor frequency in BIOS

and OS on any of the Intel(R) Xeon(R) Processor 5500/5600 series.

Implication User might find incorrect Processor frequency in BIOS setup -> Advanced ->

Processor configuration -> Processor Frequency, the Processor frequency

might be displayed as 1.60GHz in BIOS R0058.

Status This issue is fixed in BIOS R0059.

Workaround Use BIOS R0057 or previous revision. The correct Processor frequency will be

displayed after the system is AC cycled.

#### **Documentation Changes**

### 1. Proper Heatsink Installation and Removal Instructions are missing from Service Guide

Problem: The current documentation does not properly describe the installation and

removal of the heatsink. Careful insertion and removal of the heatsink is

required to prevent damage to the heatsink screws or backplate.

Implication: There is a possibility of damage to the heatsink if proper steps are not

followed.

Status: Corrections incorporated into the latest version of the following Service Guides:

 Intel<sup>®</sup> Server System SR1600 Service Guide (Intel Order Number: E52880-003)

 Intel<sup>®</sup> Server System SR1625 Service Guide (Intel Order Number: E52881-003)

 Intel<sup>®</sup> Server System SR2600/SR2625 Service Guide (Intel Order Number: E51243-003)

Workaround: Perform the steps outlined below for installation and removal of the heatsink to avoid damage.

#### **Removing the Heatsink**

To remove the heatsink, follow these steps:

- 1. Loosen the four captive screws on the heatsink corners in a diagonal manner according to the numbers shown in figure 1 as follows:
  - Starting with the screw at location 1, loosen it by giving it **two rotations** in the anticlockwise direction and stop. (*IMPORTANT:* Do not fully loosen.)
  - Proceed to the screw at location 2 and loosen it by giving it two rotations and stop.
  - Loosen screws at locations 3 and 4 by giving each screw two rotations and then stop.
  - Repeat steps 1a through 1c by giving each screw two rotations each time until all screws are loosened.
- 2. Do one of the following:
  - If removing the heatsink for the first time, do the following:
    - i. Lift the heatsink from the board.
    - ii. Remove and discard the spacer (see letter "C" in figure 1).

**Note:** The system is shipped with a spacer installed between the heatsink and the processor socket to protect the socket protective cover. This spacer will need to be removed and discarded before installing the processor.

- If a processor is already installed, do the following:
  - Twist the heatsink slightly to break the seal between the heatsink and the processor.
  - ii. Lift the heatsink from the processor. If it does not pull up easily, twist the heatsink again. Do not force the heatsink from the processor. Doing so could damage the processor.

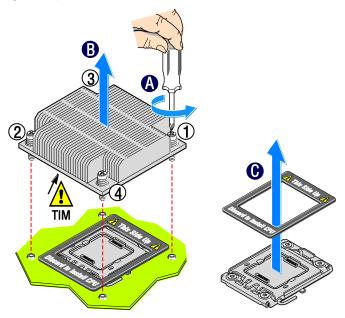


Figure 1. Removing the Heatsink

#### **Installing the Heatsink**

You must install the processor before installing the heatsink. For instructions, see the Service Guide.

**CAUTION:** The heatsink has Thermal Interface Material (TIM) located on the bottom of it. Use caution when you unpack the heatsink so you do not damage the TIM.

**Note:** New unused heatsinks have adequate TIM on the bottom. If you are reusing a heatsink from replacing a processor, make sure there is adequate TIM present on the heatsink to support processor cooling.

To install the heatsink, follow these steps:

1. Remove the protective film on the TIM if present.

- 2. Orient the heatsink over the processor as shown in Figure 2. The heatsink fins must be positioned as shown to provide correct airflow through the system.
- 3. Set the heatsink over the processor, lining up the four captive screws with the four posts surrounding the processor.
- 4. Loosely screw in the captive screws on the heatsink corners in a diagonal manner according to the numbers shown in Figure 2 as follows:
  - a. Starting with the screw at location 1, engage the screw threads by giving it **two rotations** in the clockwise direction and stop. (**IMPORTANT**: Do not fully tighten.)
  - b. Proceed to the screw at location 2 and engage the screw threads by giving it two rotations and stop.
  - c. Engage screws at locations 3 and 4 by giving each screw two rotations and then stop.
  - d. Repeat steps 4a through 4c by giving each screw two rotations each time until all screws are lightly tightened upto a maximum of 8 inch-lbs torque.

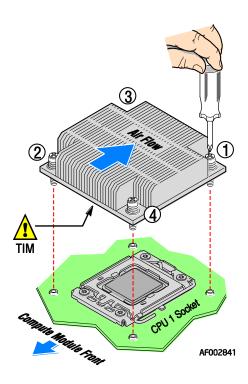


Figure 2: Installing the Heatsink